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**PALM VALLEY COMMUNITY ASSOCIATION**

June 4, 2009

LPSCO

Greg Sorensen, Director of Operations  
12725 W. Indian School Rd.  
Avondale, Arizona 85392

SW-C1428A-09-0103

W-C1427A-09-0104

Dear Mr. Sorensen:

This letter comes to you on behalf of the Board of Directors of Palm Valley Community Association representing the 1300 homeowners in Palm Valley Phase I, historically the first planned community in the city of Goodyear.

This letter also comes to you with a combined sense of appreciation and frustration. First, we appreciate the work LPSCO does to provide us with high quality, safe drinking water and for its efforts in creating long-term plans for the continued safety and health of our community.

However, we represent homeowners who face growing frustration, cutbacks, and indebtedness in the wake of a devastating economic downturn. We recognize that rate increases are sometimes necessary. But, even with a "low-income relief program" we do not find justification for, nor do we support, doubling existing rates. Our homeowner association's water bill would climb to the point where the association would have to increase homeowner assessments at the same time that their personal water bill would also double.

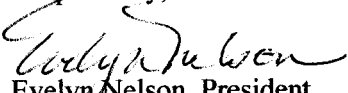
Have alternative answers been sought? Irrigation needs represent a huge draw on the water supply. Have suggestions been made to reduce the amount of water used for irrigation? Are irrigation systems maintained in a manner to use water efficiently? Would a reduction in the amount of plant material along streets and boulevards relate to a corresponding drop in water use statistics? The answers to these, and other questions, may serve as potential solutions to a lack of financial resources for LPSCO.

I am sure that by working together we can come up with additional ideas to maximize the efficient use of our existing resources thus reducing the likelihood of dramatic water rate increases.

We appreciate the fact that upcoming meetings have been planned to hear from customers. We will encourage our homeowners to attend and contribute ideas just as we encourage LPSCO to seek other means to solve the financial shortfall.

Again, we ask that you DO NOT raise the water rates in the manner outlined in your press release.

Respectfully,

  
Evelyn Nelson, President  
Board of Directors  
Palm Valley Community Association


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